



Request for Updated Customer Information

In order for the Utility Billing Office (UBO) to better serve you, please take a moment to complete this form to update your account information.

The UBO currently offers paper and e-bills; **late notices are sent via email only.**

As a courtesy, the UBO calls the **phone number on file** several days prior to service interruption, as a reminder that payment is due.

Please return the form via mail (can be included with your payment), fax to 334-501-7292, or email to serviceorders@auburnalabama.org.

You may also complete the form online at www.auburnalabama.org/utility-billing/forms.

Name on Account:

Service Address:

Account # (s): _____

Cell Phone #: _____

Home Phone #: _____

Alternate Phone #: _____

E-mail Address: _____

How would you like to receive your bill?

Paper Only _____ Email Only _____ Both Paper and Email _____

If you have any questions, please contact the Utility Billing Office at (334) 501-3050 to speak to a customer service representative.